

Help Protect Your Building's Packages From Theft

The local precinct reports that theft of unattended packages is on the rise. You can take steps to prevent it. Protect your packages and those of your neighbors using these tips.

Pick up packages as quickly as possible.

Leaving packages in the lobby for an extended period of time increases the chances of theft. Use tools like online package tracking and text notifications to know when your package will arrive.

Don't allow building access blindly.

Verify a visitor's identity over the intercom before letting them in. Avoid "piggybacking" when entering the building—be aware of loiterers waiting for an open door.

Request a signature or schedule a delivery.

Many shipping companies allow you to request a specific time frame for delivery. Take advantage of these and other services they offer.

Use a locker or other secure location.

Amazon Lockers, FedEx Shipping Satellites, and UPS Access Points are free services that can keep your package secure until you are able to pick it up.

Call Public Safety at 212-854-5555 if you observe any suspicious activity in your building. To learn more, visit publicsafety.columbia.edu/package_theft

