

Dear Resident,

As we approach the summer, we write with important updates about Columbia Residential's upcoming process for preparing vacant apartments for incoming residents. As you may be aware, New York City has been on PAUSE for the past two months, and during this time, non-essential repairs and construction in all Columbia Residential apartments were halted. New York City entered Phase I of reopening on June 8, and construction across the city has resumed. The resumption of construction will allow us to begin the refreshing of apartments. Some important information about what to expect during this process is outlined below.

SAFETY PRECAUTIONS

The safety of our residents is our highest priority. Any refresh work will be performed by contractors and Columbia Residential staff who will follow the safety procedures and guidelines developed by the NYC Department of Health and Department of Buildings in response to the COVID-19 pandemic. These measures include wearing a mask or face covering and maintaining physical distance of at least six feet from residents at all times and from each other whenever possible. Residents should be aware that contractors may be given access to other areas of the building, including the basement, and have been instructed to ride elevators only when they are unoccupied.

TIMELINE FOR REFRESH WORK

Refresh work in vacant rooms and apartments will begin on June 15 and continue throughout the summer. Refresh work involves minimal work to bring apartments to a state of good repair before occupancy, and it typically takes two weeks. However, due to the current challenges and the safety precautions we are requiring for all parties, completion will vary based on scope of work. If you live in a shared apartment and have one or more empty bedrooms in your apartment, you will receive an email notification once the timeline for work in your apartment is confirmed.

TIMELINE FOR RENOVATIONS

Due to the extensive and complex nature of the work involved in full and partial renovations, we expect these projects to resume soon. We are working closely and coordinating with our Construction department to implement safety protocols and guidelines before we can resume work. As the situation evolves, we will share additional information about the work scheduled in your building.

STUDENTS | PROSPECTIVE ROOMMATE NOTIFICATIONS & TIMELINE

You will be notified by email if an empty room in your shared apartment is selected by a prospective resident, and when they have chosen their move-in date. An email notification will also be sent if a prospective resident schedules a [viewing appointment](#) to visit the apartment accompanied by Columbia Residential staff.

While we will begin the housing selection process for incoming students, please note that incoming residents will not begin moving into shared apartments until July 15 at the earliest, with most moving in beginning in August.

CONTACT US

If you observe any unsafe practices or conditions, or if you have any questions or concerns about construction or refresh work in your building, please contact your superintendent, whose information can be found in the [Housing Portal](#) in the **Building Info** tab.

We appreciate your understanding and patience throughout this process and as this work is completed. We are hoping that you and those close to you are staying healthy and managing through this difficult time.

Please contact us with any questions or concerns.

Columbia Residential

residential@columbia.edu

residential.columbia.edu